

## **OFFENDERS AND THEIR FAMILIES**

### **Action for Prisoners' Families**

They promote the just treatment of prisoners' families by the prison system and society across the UK. They offer information and a referral service to prisoners' families; promote the development of a nationwide support network; campaign on behalf of prisoners' families and support services.

The Prisoners' Families Helpline provides information and support to anyone with a relative or friend in prison anywhere in England and Wales. It can tell you about visiting and keeping in touch, how the prison system works, talking to children and many other issues. It can also offer non-judgemental support and a listening ear. The website has fact sheets covering a range of issues.

Unit 21, Carlson Court, 116 Putney Bridge Road, London SW15 2NQ

0208 812 3600 Fax: 0208 871 0473

0808 808 2003 Prisoners' Families Freephone Helpline

Monday to Friday 10.00am to 4.30pm

Monday and Tuesday 6pm to 8pm

Email: [info@actionpf.org.uk](mailto:info@actionpf.org.uk)

Website: [www.prisonersfamilieshelpline.org.uk](http://www.prisonersfamilieshelpline.org.uk)

### **NACRO (National Association for the Care & Resettlement of Offenders)**

NACRO promotes the care and resettlement of offenders in the community by running housing, employment, youth training, education and advice projects for ex-offenders and people at risk of offending.

NACRO, 169 Clapham Road, London SW9 0PU

(020) 7582 6500 Fax: (020) 7735 4666

Email: [helpline@nacro.org.uk](mailto:helpline@nacro.org.uk)

Website: [www.nacro.org.uk](http://www.nacro.org.uk)

### **NACRO housing**

This organisation provides short-term accommodation for single homeless people who have been referred to them by Social Services, Housing Welfare, the Probation Service and Mental Health Services.

Shield House, Elizabeth Way, Harlow CM19 5AR

(01279) 443303

### **Prison Reform Trust**

The work of the Prison Reform Trust is aimed at creating a just, humane and effective penal system. It does this by inquiring into the workings of the prison system; informing prisoners, staff and the wider public; and by influencing Parliament, Government and officials towards reform.

Prison Reform Trust, 15 Northburgh Street, London EC1V 0JR

(020) 7251 5070 Fax: (020) 7251 5076

Email: [prt@prisonreformtrust.org.uk](mailto:prt@prisonreformtrust.org.uk) or via a link from the website

Website: [www.prisonreformtrust.org.uk](http://www.prisonreformtrust.org.uk)

### **Probation Service**

This service supervises offenders in the community, both as an alternative to custody and after a custodial sentence has been served. People are seen only by appointment. They are open 9 am – 8.30 pm Monday to Thursday and 9am – 4pm on Friday.

Centenary House, 4 Mitre Buildings, Kitson Way, Harlow CM20 1DR  
(01279) 410692

**Time for Children and Young People (Essex)**

The service is aimed at children and young people between the ages of 5 and 13 years (plus their families) who have a parent or close relative in prison. They can offer support services including one-to-one work with children, activities and fun events, parenting support and information. They produce a quarterly newsletter and welcome contributions from children and young people. They also have an education worker and links to Ormiston workers in prisons in the area.

Ormiston Centre, School Road, Monkwick, Colchester CO2 8NN  
01206 562033 Fax: 01206 571818  
Email: [kathy.joyce@ormiston.org](mailto:kathy.joyce@ormiston.org)  
Website: [www.ormiston.org](http://www.ormiston.org)

**Youth Offending Team**

This statutory agency supervises and monitors young people aged 10-17 who have been referred to them by the Police or the Courts.

Suite 3-5, Level 10, Terminus House, Harlow CM20 1XA  
(01279) 427495 Fax: (01279) 436494