

CRIME AND PUBLIC ORDER

Anti-Social Behaviour Report Line

Harlow Council and Harlow Police are working hard to tackle anti-social behaviour such as litter, rubbish and fly-tipping, graffiti and vandalism, nuisance neighbours, intimidation and harassment, rowdy behaviour, abandoned vehicles, street drinking, aggressive begging, crack houses and drug dealers, prostitution and kerb crawling. If you've witnessed or experienced anti-social behaviour, ring the "It's Your Call" phone line on 0845 605 2222

If you have a mobile phone, send picture messages of graffiti and other crimes that affect the environment to the anti-social behaviour team on 07739 888558. Please enter the keyword "Harlow" and then details of the crime and location.

You can also report issues online by using the Report It section of www.saferharlow.info

If there is an emergency, always call 999.

Criminal Injuries Compensation Authority (CICA)

CICA can pay compensation for injuries due to crimes of violence. For general advice on the claims procedure, ring the Freephone Helpline 0800 358 3601

All applications are registered by the Glasgow Office at CICA, Tay House, 300 Bath Street, Glasgow G2 4LN
0141 331 2726 Fax|: 0141 331 2287
www.cica.gov.uk You can send an email via the webpage.

Domestic Violence Forum

The Harlow Domestic Violence Forum has produced an information pack for anyone in a violent relationship, including men and people in a gay or lesbian relationship. It explains where you can get help, advice, information and support if you, or someone you know, is experiencing domestic violence. Domestic violence includes any form of physical, sexual or emotional abuse between people in a close relationship. It can take a number of forms such as physical assault, sexual abuse, rape, threats and intimidation. You can get a free copy of the pack from Harlow Advice Centre (01279) 446622.

Harlow Domestic Violence Forum comprises a range of agencies working together to combat domestic violence.

(01279) 625493	Domestic Abuse and Hate Crime Unit
(01279) 836611	Harlow Women's Refuge
(01279) 446379	Harlow Council Homelessness Section
(0845) 456 5995	Victim Support (West Essex)
(01279) 446622	Harlow Welfare Rights & Advice Service

IN AN EMERGENCY, DIAL 999.

National Association for People Abused in Childhood (NAPAC)

NAPAC gives support, information and advice to adult survivors of childhood abuse. Before writing to NAPAC, please check that your question isn't answered in the Frequently Asked Question section of the website. Lists of help groups in your area are also on the website. There is an email link from the website.

42 Curtain Road, London EC2A 3NH
0800 085 3330 Support Line 10.30am to 3pm, Monday to Friday

Harlow Young Concern Trust (01279 414090) provides a counselling service for young people aged up to 25 who suffered emotional, physical or sexual abuse as children.

Offenders - see the section on Offenders and their families.

Police

Essex Police supply all the services expected of a modern police force including investigation of crimes and accidents, dealing with public disorder and responding daily to hundreds of calls for help. Other services include crime prevention advice, co-ordinating neighbourhood watch groups, post-coding pedal cycles and giving talks to schools.

Harlow Police Station, The High, Harlow CM20 1HG
0300 333 4444 for non-emergency calls

Dial 999 only in an EMERGENCY

www.essex.police.uk

Anyone with a non-urgent problem or issue who wishes to speak with a local neighbourhood policing officer can do so on the following mobile phone numbers.

07896 611379	Harlow North and West
07896 813033	Harlow South and East
07969 130371	Harlow Centre

If you are not sure which area you come under, you can text your postal code to 07624 800101 or check online at www.essex.police.uk

Neighbourhood Watch representatives are at the Council Offices, Unit 10, Staple Tye, Southern Way, Harlow CM18 7PJ on Mondays, Wednesdays and Fridays between 9am and 12 noon. Please ring (01279) 413485 for advice and to make an appointment.

Probation Service

This service supervises offenders in the community, both as an alternative to custody, and after a custodial sentence has been served. It is open 9 am to 8.30 pm Monday to Thursday and 9am to 4 pm on Friday. People are seen only by appointment.

Centenary House, 4 Mitre Buildings, Kitson Way, Harlow CM20 1DR
(01279) 410692 Fax: (01279) 454116

Respect Team – see entry for Safer Harlow Partnership (next page)

Safer Harlow Partnership

The Safer Harlow Partnership is a partnership of organisations and groups working together to reduce crime, disorder and the misuse of drugs in Harlow. It is led by Harlow Council, Essex Police, Essex County Council, Harlow Primary Care Trust and Essex Fire & Rescue Service, but includes many other local bodies such as Essex Probation, Victim Support, the Youth Offending Team, Essex Youth Services, Neighbourhood Watch and residents' groups which meet regularly to develop initiatives to make Harlow a safer place. It leads Harlow's Respect Agenda.

Great Parndon Neighbourhood Office, Unit 10, Staple Tye, Southern Way, Harlow CM18 7PJ
(01279) 446655 Contact Harlow
Email: contact@harlow.gov.uk

Residents experiencing ant-social behaviour can report it on the website or by phoning the “It’s Your Call” action line.

0845 605 2222 “It’s Your Call” action line
Website: www.saferharlow.info

Survivors UK

Survivors UK provide information, support and counselling to men who have been raped or sexually assaulted, even if the abuse took place many years ago in childhood.

2 Leathermarket Street, London SE1 3HN
0845 122 1201 Tuesday and Thursday 7pm to 10pm
Email: info@survivorsuk.org
Website: www.survivorsuk.org

Victim Support (Essex)

Trained volunteers offer practical advice and emotional support to all victims of crime and other traumatic incidents e.g. racially motivated incidents and domestic violence. The Victim Care Community Manager for Harlow is Kate Babb who will visit Harlow by appointment.

Suite 4, The Chequers, The High Street, Ingatestone, Essex CM4 0DG
0845 456 5995
Email: Kate.Babb@victimsupport.org.uk

Youth Offending Team

This statutory agency supervises and monitors young people aged 10-17 who have been referred to them by the Police or the Courts.

Suite 3-5, Level 10, Terminus House, Harlow CM20 1XA
(01279) 427495 Fax: (01279) 436494