

## **ACCIDENTS**

### **Accident Line**

This is a free personal injury referral service, putting victims of accidents caused by someone else in touch with a specialist personal injury solicitor near their home or work. Accident Line is the only personal injury referral scheme endorsed by the Law Society. If you do win your case, an Accident Line solicitor will achieve maximum compensation for you. If you don't win, they can help you make sure that there is no charge.

0800 19 29 39 Accident Line Freephone

Website: [www.accidentlinedirect.co.uk](http://www.accidentlinedirect.co.uk)

You may already have insurance that could be used to pay the cost of a compensation claim. Check whether legal expenses cover is included in your car or household contents insurance policies. Your employer or trade union may also have an insurance policy that will cover you.

### **Action Against Medical Accidents (AvMA)**

AvMA is an independent charity which promotes better patient safety and justice for people affected by a medical accident. A "medical accident" is where unintended harm has been caused as a result of treatment or failure to treat appropriately. This includes where the care has been negligent but does not necessarily mean that it was. AvMA's team of medically and legally trained caseworkers provides free and confidential advice. You can download leaflets and get a new client form on the website.

44 High Street, Croydon, Surrey CR0 1YB

020 8688 9555 (admin only) Fax: 020 8667 9065

0845 123 23 52 Helpline, Monday to Friday 10am to noon, 2pm to 4pm

Email: [advice@avma.org.uk](mailto:advice@avma.org.uk)

Website: [www.avma.org.uk](http://www.avma.org.uk)

### **Industrial Injuries Benefits**

The Industrial Injuries Scheme provides non-contributory no-fault benefits for disablement caused by an accident at work or by one of over 70 prescribed diseases known to be a risk from certain jobs. You can get a claim form by phoning 01502 504000. You can also access the claim forms on the DWP website. The address is [www.dwp.gov.uk](http://www.dwp.gov.uk)  
For advice and representation, contact your Trade Union or Harlow Welfare Rights & Advice